ImageMover COVID-19 Test Result Documentation

Frequently Asked Questions

The following are frequently asked questions and answers associated with the ImageMover COVID-19 test result documentation workflow.

Frequently Asked Questions

What is ImageMover?

ImageMover provides secure mobile COVID-19 testing workflow. The test workflow includes automation of test kit details, timing of test kit processing, and secure result capturing and transfer to any storage location.

How does ImageMover work for COVID-19 testing?

1. Open ImageMover Application from iOS or Android device
2. Scan patient/client ID to populate demographic data
3. Tap on COVID Test
4. Choose Manufacturer
5. Tap on Kit Details & Scan Test Kit Barcode to populate Lot #/Exp Date
6. Obtain specimen
7. Start timer. Close workflow
8. Once timer has expired, re-scan patient/client ID if appropriate. Log results of test
9. Take photo of cassette. Tap on use photo or retake image if needed
10. Tap on send image

Can another workflow be started if the prior patient's timer hasn't elapsed?

Yes, the user would exit the session and could then start another workflow. The user will receive a notification once the timer has ended for prior patients. The user can then scan

back in and capture the results and image of the cassette before sending to desired location.

What are the forms of identification that can be utilized?

Driver's license, Passport, Employee ID card, State Identification Card, School ID

Why would I take a medical photo with my smartphone?

It can help save time, money and lives. More specifically it accelerates access to care, enhances patient experience, facilitates efficient triaging of patients, and documents what has taken place.

Where will the results go?

Results will go where your place of business or healthcare system has decided to have them stored.

Is smartphone picture quality satisfactory for this use?

Yes, the quality is appropriate for this type of resulting image.

Can we delete a photo if it is not clear?

Yes, you can retake a photo and submit.

Which mobile devices are compatible with ImageMover?

iOS version 8 or higher (Apple devices)

Android version 5 or higher (Android devices)

Am I able to use an iPod or iPad to capture this information?

Yes, as long as you are using version 8 or higher operating system.

Could the tester accidentally delete the patient information after the timer has started?

No, unless for some reason you manually deleted it.

Is ImageMover HIPAA compliant?

At ImageMover, providing a compliant product is at the core of our mission. We fully comply with all privacy and security regulations posed by the Health Insurance Portability and

Accountability Act (HIPAA) and Health Information Technology for Economic and Clinical Health (HITECH).

Is ImageMover ISO Certified?

ImageMover is proud to be awarded ISO 9001 and ISO 27001 certification. This ensures that our products and services meet the needs of our clients through an effective platform.

Is this only available in the United States?

No, ImageMover is available worldwide and currently available in English, French Canadian, French, Italian, Dutch, and German.

Who do I contact at ImageMover when a customer has purchased this software?

Laura Brown, Chief Clinical Officer

Email: laura@imagemovermd.com

Cell: 1.608.234.7421

Am I responsible for setting up the customer with ImageMover?

No, ImageMover will contact the customer directly and arrange the entire set up process.